

# FRANCIS PWAVWE

TOURISM MANAGEMENT | ASPIRE LEADER

## OBJECTIVE

Ambitious Tourism Management undergraduate seeking to leverage a strong foundation in leadership (Aspire Institute Fellow) and 5-star operational experience (Kempinski) to drive results in a dynamic organization. Committed to applying military-grade discipline and innovative problem-solving skills to contribute to team success.

## EXPERIENCE

### **Hospitality Intern (Housekeeping & Banqueting)** Kempinski Hotel Gold Coast City | Accra, Ghana | August – November 2025

- Executed premium service standards within a 5-star luxury environment, rotating between housekeeping and banqueting operations.
- Collaborated with cross-functional teams to ensure seamless event execution and immaculate guest room presentation.
- Demonstrated resilience and adaptability in a high-volume, fast-paced setting, adhering to strict international hospitality protocols.

### **Founder & Product Developer** AZ Learner (Student Utility Application) | Cape Coast, Ghana | 2025 – Present

- Conceptualized and developed a mobile utility application designed to optimize student productivity through automated timetables and academic alerts.
- Conducted market research to identify pain points in the student experience, resulting in the integration of premium assistance features.
- Managed the product lifecycle from ideation to beta testing, troubleshooting technical issues to ensure a user-friendly interface.

### **Mandarin Language Instructor** Freelance / Private Tutor | Cape Coast, Ghana | 2025 – Present

- Designed and delivered comprehensive lesson plans for beginner-level Chinese language learners, focusing on vocabulary and tonal accuracy.
- Curated engaging educational materials and exercises to facilitate rapid language acquisition and cultural appreciation.

## CONTACT

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## ABOUT ME

I am a forward-thinking Tourism Management undergraduate and **Aspire Leaders Fellow (2025)** who thrives at the intersection of luxury hospitality and technology. I am defined by the rigorous discipline of the **UCC Armed Forces Cadet Corps** and a "delusion-level" ambition to innovate within the service industry.

## EDUCATION

**Bachelor of Science in Tourism Management** University of Cape Coast | Cape Coast, Ghana August 2022 – Present (Expected Graduation: 2026)

**West African Senior School Certificate Examination (WASSCE)** Awe Senior High Technical School | navrongo 2018 – 2021

## SKILLS

Aviation & Travel Tech  
Product Development  
Digital Literacy  
Luxury Service Standards  
Event Coordination  
Customer Relations

# Leadership & Professional Development

**Aspire Leaders Program Fellow (Cohort 5)** Aspire Institute |  
Remote | 2025

Strategic Leadership  
Discipline & Resilience  
Cross-Cultural Communication

- Selected for a globally competitive leadership development program founded by Harvard Business School faculty.
- Engaged in rigorous curriculum focused on personal agency, social impact, and entrepreneurial thinking alongside a global cohort of peers.

**Cadet Officer** UCC Armed Forces Cadet Corps / Oguaa Hall  
Army Cadet | Cape Coast, Ghana | 2022 – Present

- Cultivated discipline, time management, and strategic thinking through rigorous military-style training and drills.
- Demonstrated leadership by coordinating unit activities and fostering teamwork within the Oguaa Hall contingent.